

CANCELLATION POLICY

1. In Lyft/Easy/Easy Plus/ Easy Prime/Hatchback/Sedan/Suv/Ranger/Luxury and Rental, hereinafter referred as "Cab"

We will charge you the Cancellation Fee:

- If you cancel the ride after 5 minutes of allotment of the cab or
- If the ride is cancelled by the driver waiting at your location for more than 5 minutes
- No cancellation fee shall be charged if the driver is delayed by more than 5 minutes of scheduled time of arrival at your pickup location.
- Each Cancellation fee shall be added to the next bill amount of your ride.

2. In Share

We will charge you the Cancellation Fee:

- If you cancel after 2 minutes of allotment of cab or
- If the ride is cancelled by the driver itself after waiting at your location for more than 3 minutes
- No cancellation fee shall be charged if the driver is delayed by more than 5 minutes of scheduled time of arrival at your pickup location.
- Each Cancellation fee shall be added to the next bill amount of your ride.

3. In Outstation

We will charge you the Cancellation Fee :

- If ride is cancelled after 5 minutes of allotment of the cab.
- Cancellation fee will be added to the bill amount of your next ride.

NOTE: THIS AGREEMENT IS SUBJECT TO AMENDMENT FROM TIME TO TIME BASIS AND WILL BE BINDING TO ALL USERS.